

Beginning Stage

- Individual voicemail boxes for staff
- Email addresses with organization's name as the server name
- Program presence on agency website
- Document scanner

Middle Stage

- Multi-lingual telephone messages & prompts
- Facebook/Twitter presence
- Skype options for remote clients
- One computer for client use

Advanced Stage

- Mass texting capabilities
- Robo calling capabilities
- A computer lab
- Computer education program
- On-line tutorials with aides
- Listening and pronunciation labs