



CATHOLIC LEGAL IMMIGRATION NETWORK, INC.

Determining if Rural Area Service Provision Is The Right Choice for Your Organization

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Presenters

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Denver, CO





CLINIC Overview

- 380 nonprofit organizations in 47 states
- Train 10,000 people each year on immigration-related topics
- Training and Legal Support, Capacity Building, Advocacy, Defending Vulnerable Populations
- Membership applications:
<https://cliniclegal.org/find-legal-help/affiliates>



Agenda

- Opportunities and Challenges
- Factors to consider
- Fatima Hernandez, UFWF
- Anastasia DelCarpio and Will McNamara, LIRS
- Characteristics of strong partnerships
- Questions?



Opportunities

- More and diverse clients
- Underserved communities and needs
- Flexibility for staff
- Prepared for further service delivery disruptions
- Increased partnerships



Challenges

- Location issues
- Work schedules (for staff and clients)
- Privacy concerns
- Internet access
- Appointment making and follow-thru
- Document gathering
- Translations
- Requests for more evidence



Primary Questions: If, When and How

- What are the service delivery model options?
- How to staff and fund rural services?
- Besides need, what other factors to consider?
- How and what sorts of partnerships are necessary?
- How and when to alter service delivery model?
- What factors might lead to a decision not to provide rural services?



United Farmworkers Foundation

Fatima Hernandez
 Programs Director
 Full DOJ Accredited Representative





- Established in 2008
- 6 DOJ Recognized Satellite offices
 - Los Angeles, CA – Headquarters
 - Bakersfield, CA
 - Oxnard, CA
 - Salinas, CA
 - Fresno, CA
 - Phoenix, AZ







New Americans Campaign Service Model

- LFSRM conducts outreach with immigrant serving organizations outside the Denver/Metro area, to develop collaboration and connect with lawful permanent residents (LPRs) eligible for naturalization. LFSRM also conducts direct outreach to eligible LPRs living outside the Denver/Metro area.
- Interested LPRs call the LFSRM attorney for a screening and, if they are a good fit for a workshop, instructions on how to join the LFSRM Citizenshipworks portal.
 - If they are not a good fit for our NAC workshops, we can refer them internally to our full representation programs or refer them out to private immigration attorneys/other needed legal services.
- Eligible LPRs create an account on Citizenshipworks. LFSRM offers appointments as applicants reach 90%+ on Citizenshipworks. All appointments are virtual during COVID-19 for health and safety reasons. At appointment the lawyer helps the applicant complete their application, answer legal questions, issue spot to ensure applying is safe, and reviews evidence to confirm all necessary evidence is present.
 - Some one-on-one appointments, to facilitate expeditious completion of the application
 - Some group workshops – especially where the workshop is being promoted by a local organizations
- LFSRM prints out all applications and evidence, mails them to the applicant with instructions on how to file, an envelope with the filing address, and a list of study resources.

Characteristics of Strong Partnerships

- Has access to potential clients that you don't have
- Will refer clients to your program
- Has resources your agency does not
- Is reliable
- Has a good reputation
- Will enter into an MOU with you



More Questions to Consider

- What types of services do I want to provide?
- Do we have staff to assign to this task?
- What types of cases are you going to take? What is the rationale?
- Who can I partner with?
- What are the risks inherent in the service models I am considering?
- Are those risks worth it?
- What will we do if the risk factor we have chosen to accept materializes?
- How can you reduce your liability from that risk, should it materialize?
- Do we have a long-term plan for doing this – starting slow and building it up, with time for evaluation and change?



Resources

- **Staff Orientation to Charitable Immigration Legal Services** (ppt presentation)
- **Immigration Legal Program Management Self Assessment Tool** (chart)
- **Managing an Immigration Program: Steps for Creating and Increasing Legal Capacity** (manual)

<https://cliniclegal.org/resources/program-management>



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Questions?

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