Procedure for Filing Cases Inactive

Developed by Catholic Charities of Dallas-Immigration and Legal Services

Step:	1	2	3
Who: _	Program Manager Case Manager Immigration Assistant Staff Attorney	Immigration Assistant	Administrative Assistant
What Action:	Enter a casenote Identify outcome category Place file in File Inactive Rack	Prepare file w/Inactive Cklist Remove staples from file Place left side contents on top of right side contents Enter last 3 "Activities" On the Financial/Misc tab enter "Total Time", "Total Fees", and "Outcome Categ" Scan entire file as one PDF Name PDF with Case No. Save PDF in Inactives folder Pass case to AA	TR of all actions in 1 & 2 Open PDF to check Upload PDF in OnDocs Open PDF again to check Delete PDF from Folder Place file contents in shredder
When:	Immediately (same day)	Within 48 hrs.	Within 48 hrs.
Date: Initials:			

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